

Accident towing truck licence alteration

Your questions answered

Information update
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How do you change the depot or move the accident tow truck licence to another place?

If you're interested in altering the depot or moving an accident tow truck licence you need to complete the Application to Alter Specified Depot form. This form can be used for up to five licences and can be downloaded from the VicRoads website vicroads.vic.gov.au. Each licence alteration incurs a fee. All applicants must ensure that they include all the required information listed on the VicRoads website.

Who decides if an application is successful?

Once your form has been submitted, applications to alter a specified depot are considered by the Department of Transport in accordance with the [Accident Towing Services Regulations 2019](#).

How long does an application take?

The average response time for an alteration of depot application is six to eight weeks. If additional information is required, this period may be extended, the Department will advise you in writing if this is the case.

Can an alteration application be rejected?

An application may not be approved if the movement of a licence is likely to result in a measurable negative impact on a proposed area.

Can I object to a proposed alteration of depot application in my area?

There is no provision in the [Accident Towing Services Regulations 2019](#) for objections or comments from current licence holders or the public.

All applications for movements are confidential as they include personal and business information.

Can I discuss an application with the Department before submitting the application?

Yes, you can call the Department of Transport on **03 9881 8787** during business hours.

Where can I find more information on the alteration of depot for an accident towing licence?

More information can be found on the VicRoads website: vicroads.vic.gov.au.