

# Traffic Management Reform program

## Key information

Information update  
September 2022

### What is the Traffic Management Reform (TMR) program?

There is an unprecedented amount of construction taking place across the state. Making sure these projects are carried out in a safe manner is just as important as what we are building, repairing or maintaining.

That's why the Department of Transport (DoT) is delivering the TMR program. It will transform the traffic management industry by providing the extra support needed to promote safety on the road network and reduce unnecessary congestion and delays around worksites.

The TMR program is supported by the \$340 million Smarter Roads program, which is rolling out improvements across the network to make journeys smoother, smarter and safer. Both programs are working together to keep people and goods moving on the road network.

### Why are we making these changes?

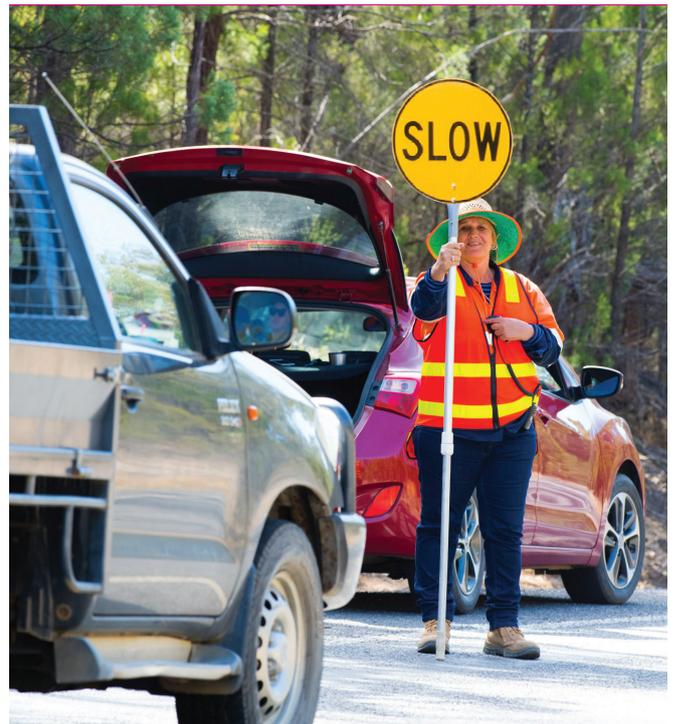
The traffic management industry plays a pivotal role in establishing work zones that prioritise the safety of workers, drivers, cyclists and pedestrians, as well as comply to regulations. This is particularly important as more Victorians return to the road network and traffic around worksites gets busier again.

To support the traffic management industry, the TMR program consists of a range of initiatives that:

- Improve safety on our road network for traffic management workers, road users and the community
- Introduce a more consistent approach to traffic management across Victoria to reduce congestion, delays and the impacts of disruptions on the road network
- Increase the consistency of advice and make it easier for traffic management industry to do business with government

The TMR program has widespread benefits for the traffic management industry, roads users and local communities including:

- updating Victoria's *Road Management Act (Code of Practice for Worksite Safety – Traffic Management)* to align with national guidance to create a consistent traffic management approach across all states



- introducing a new Accreditation program to ensure only those companies with suitable training, experience and a good safety record will be accredited to manage traffic on the road network
- improving the traffic management qualification process by standardising training methods, creating consistency across all training providers and provide nationally recognised qualifications
- launching a new permit self-service portal and updating processes to make it easier for the traffic management industry to apply for and receive approved Memorandum of Authorisation (MoA) and Working Within the Road Reserve (consent) permits
- strengthening DoT's regulatory ability through the introduction of new penalties and fines for safety breaches and any other compliance issues.

## What are the initiatives?

The TMR program is made up of eight initiatives that have been designed to create a more consistent and safety-focused approach to how traffic management activities are planned and delivered:

Initiative	What is changing?	Timing
Introduction of traffic management Accreditation program	<p>All new companies undertaking temporary traffic management on DoT managed roads will now be accredited under the Temporary Traffic Management Accreditation (Accreditation) program.</p> <p>Three road categories will be introduced as part of the new Accreditation process and companies will be required to demonstrate that they have the experience needed to safely work on the roads included in each category.</p> <p>From 1 February 2023, the Accreditation program will replace the prequalification scheme. Prequalified traffic management companies have been given temporary Accreditation until 31 January 2023.</p>	1 February 2022
Centralisation of Memorandum of Authorisation (MoA) permit processing	<p>All MoA permits will be processed by the one team to increase consistency of authorisation, bringing together the metropolitan and regional areas.</p> <p>The traffic management industry will be able to get consistent advice on submitting permit applications in both metropolitan and region areas with one team to contact for all enquiries.</p>	14 March 2022
Adoption of the Austroads Guideline to Temporary Traffic Management (AGTTM)	<p>DoT will update the current <i>Road Management Act 2004 (Code of Practice for Worksite Safety – Traffic Management)</i> by adopting the safest elements of the AGTTM. The new code of practice will retain the current measures that preserve high safety standards and include a supplement that addresses the circumstances and situations that are unique to Victoria, such as our tram network.</p> <p>This approach will also give industry a nationally consistent guide, allowing businesses to operate in any jurisdiction across Australia (pending any required state specific training).</p>	Second half of 2022
Nationally consistent training and registration system (national training)	<p>Traffic management training methods and materials will be updated based on the new Accreditation program and updated code of practice. These will be developed in partnership with Austroads and will align to the national guidelines so the qualifications are recognised in any jurisdiction across Australia.</p> <p>Training providers will need to licence the new courses and materials and deliver training in a consistent manner across Victoria.</p>	Second half of 2022
Surveillance Framework and end-to-end processes	<p>Improved templates and guidance will be created to provide a consistent approach to planning and delivering traffic management activities. It will cover the full process, starting from when a Traffic Management Company submits a MoA permit application, to surveillance on site, and the handback of locations.</p> <p>This framework will also strengthen DoT's ability to manage compliance and apply penalties to non-compliant traffic management companies and controllers.</p>	Second half of 2022
Permits Self-Service Portal	A new online permits self-service portal will be introduced to enable traffic management companies to lodge Consent for working in the road reserve (consent) and MoA permit applications and pay processing fees.	Late 2022
Consent process harmonisation	The consent and MoA permit processes will be aligned to provide the traffic management industry with a consistent, easy-to-follow process.	Late 2022
MoA charging	In the future, a fee for processing MoA applications will be introduced to encourage applicants to only submit MoA permits when they genuinely need access to the road reserve.	TBC

## How can I get involved?

DoT will work closely with the traffic management industry to make sure they have the support and guidance needed to incorporate these initiatives into their day-to-day activities.

## Find out more

Find more about the TMR program and the transition support available to traffic management companies and workers by visiting [vicroads.vic.gov.au/tmr](https://vicroads.vic.gov.au/tmr). You can also sign up to our newsletter to get regular updates on progress and as more support materials and opportunities are available.

If you have any questions or need further information, please contact [tmr.support@transport.vic.gov.au](mailto:tmr.support@transport.vic.gov.au)