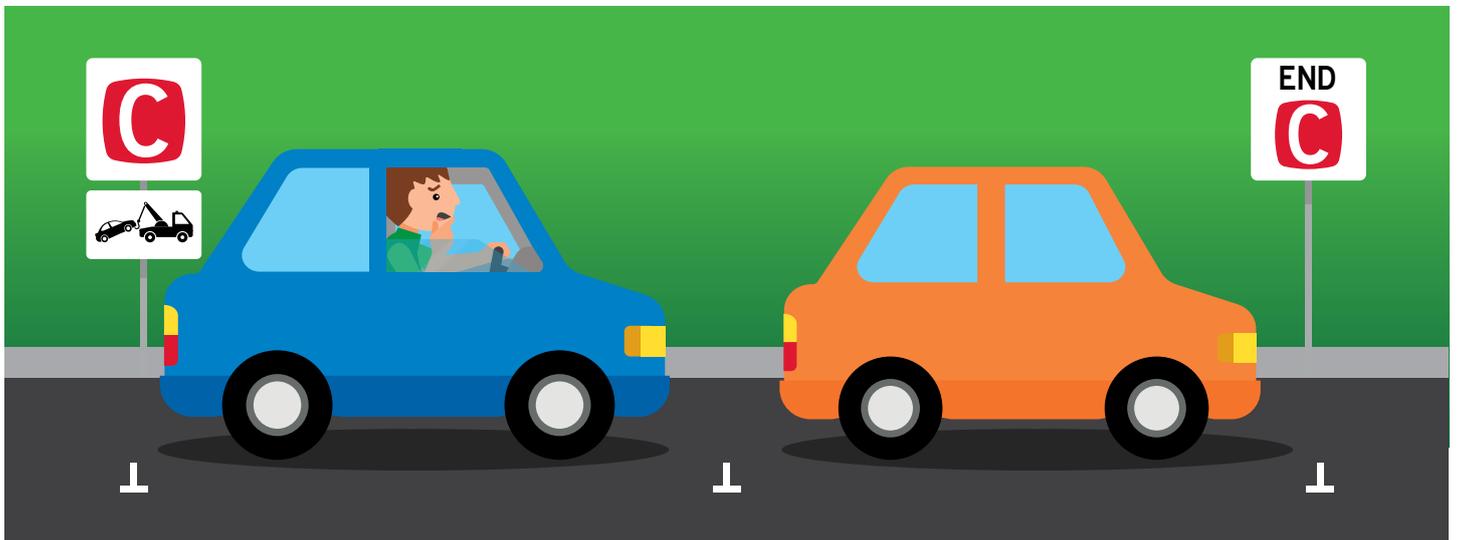


Information update

February 2021

## Keeping clearways clear

We've introduced changes to clearways to keep traffic flowing smoothly on Melbourne's busy roads.



### About the changes to clearways and tow away zones



From 1 December 2020, all existing 221 clearways on major roads within 20-kilometres of Melbourne's CBD are now tow-away zones.



Clearway signs have been updated across Melbourne to include tow-away status.



Vehicles parked illegally in the tow-away zones during the restricted times are impounded.



Drivers who park illegally in the signed tow-away zones during restricted times will have their vehicle towed and receive a fine on top of the vehicle release fee.



There are 326 clearways with tow-away status on major roads within 20-kilometres of Melbourne's CBD. No new clearways have been created as part of the Clearway Management Project.

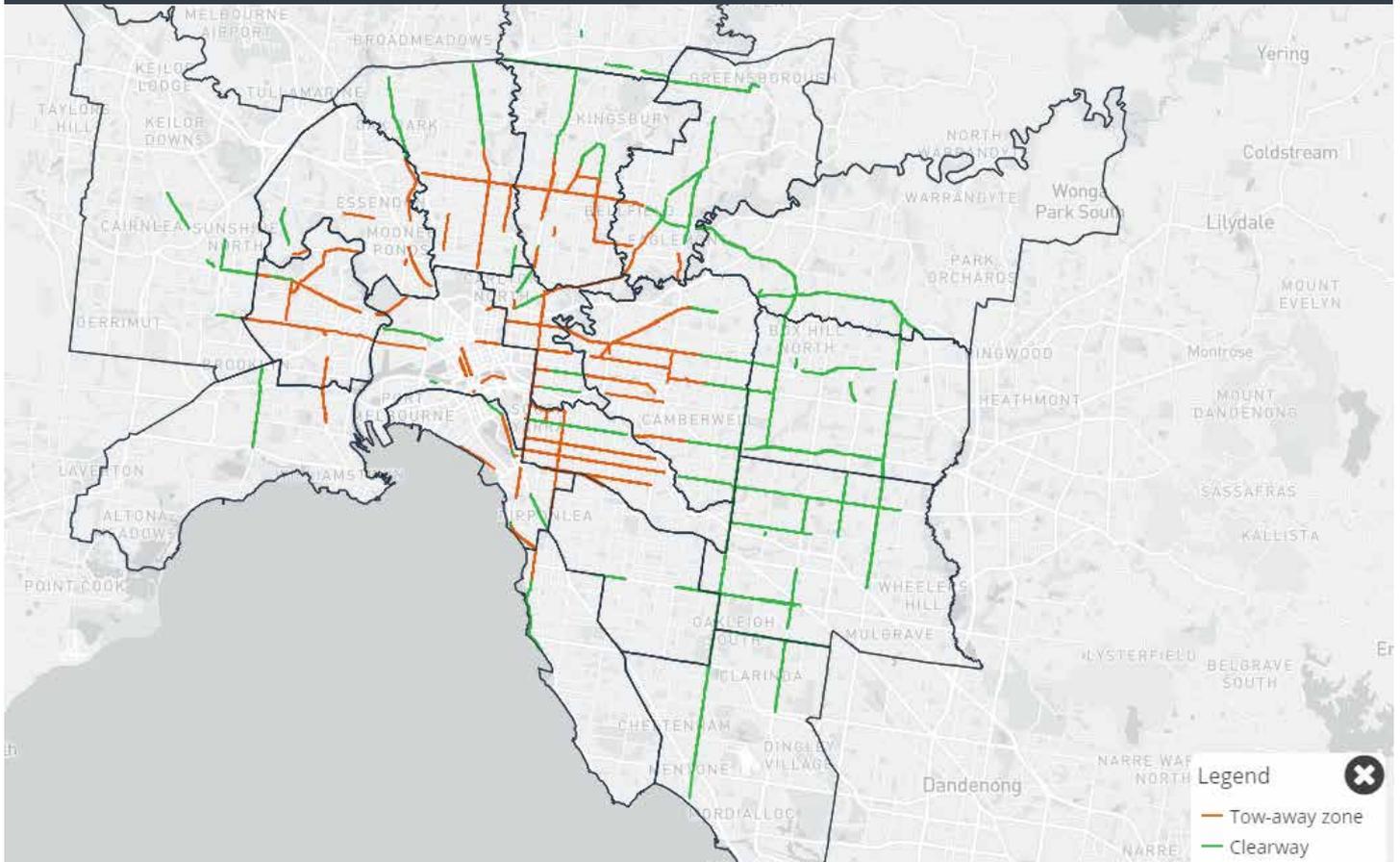


To report a vehicle parked illegally in a tow-away zone on a major road, please contact Nationwide Towing on 13 48 69.



Thank you for ensuring clearways and tow-away zones stay clear during busy periods.

# Clearway and tow-away zones in Metropolitan Melbourne before 1 December 2020



Clearways and tow-away zones keep traffic moving safely and smoothly by making sure there are no parked cars blocking key roads during peak times.

## The difference between clearway and tow-away zones

- A clearway is a section of road where parking and stopping is not allowed at the times shown on the clearway sign. Vehicles are not towed when illegally parked in clearways.
- A tow-away zone is a section of road where parking is not allowed at certain times shown on the sign, from which vehicles will be towed away.

## When a vehicle can be removed from a tow-away zone

- A vehicle will be towed away when it is illegally parked in a signed tow-away zone during restricted times.

- The tow truck operator will complete an 'authority to tow' form and take multiple photos with geotagged information of the vehicle.
- If the driver has not returned to the vehicle prior to the commencement of it being towed, the vehicle will be towed away.

## Overview of the fees

- If you park in a tow-away zone during the restricted times, your vehicle can be towed away, and you will be charged up to \$526 in fees and charges.

## Fees & costs

- Fee of \$361 to release your towed vehicle.
- If you don't collect your vehicle within five days, you will incur a \$15.20 storage fee for every day after that until you collect the vehicle.
- Drivers who park illegally in the signed tow-away zones during peak times will be issued an infringement notice, in addition to the vehicle release fee.

## More information

**General information on clearways:** Call VicRoads on 13 11 70 or email [clearways@roads.vic.gov.au](mailto:clearways@roads.vic.gov.au)

**Towing information:** Call Nationwide Towing & Transport on 13 48 69.

The City of Melbourne and the City of Port Phillip have their own towing and infringement arrangements. Please contact them directly if your vehicle is towed from their municipality.

**Infringement information:** If you have received a Department of Transport fine from the cities of Banyule, Bayside, Brimbank, Glen Eira, Hobsons Bay, Kingston, Manningham, Monash, Moonee Valley, Whittlesea and Whitehorse and would like more information on the process, please visit the Department of Transport website.

If you have received an infringement notice from cities of Yarra, Stonnington, Maribyrnong, Moreland, Darebin, Boroondara, Port Phillip and/or Melbourne, you will need to contact the relevant municipality directly.