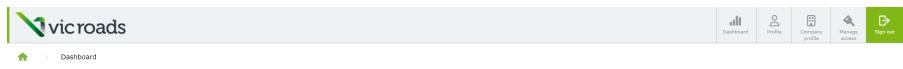
# How to send an extension request



# Dashboard



| 💄 Profile  |                           |  |
|------------|---------------------------|--|
| Name:      |                           |  |
| Job Title: | Test 1234                 |  |
| Company:   | A Plus Traffic Management |  |

# If an MoA extension request is required:

1. Go to 'Knowledge base' located at the bottom of any portal page under Support.

## Application Dashboard

| Application type | Drafts | In Review | Approved | Expired |
|------------------|--------|-----------|----------|---------|
| МоА              | 6      | 27        | 4        | 20      |
| WWRR             | 3      | 25        | 3        | 4       |

## Draft Applications

| Draft            | Pending payment |           |             |        |        |            |                         |         |
|------------------|-----------------|-----------|-------------|--------|--------|------------|-------------------------|---------|
| Application type | Status          | Form type | Reference ↑ | Street | Suburb | Created by | Draft created on $\psi$ | Actions |
| MoA              | Draft           | -         |             | -      | -      |            | 09-08-2022 9:38 PM      | ۲       |

#### Draft applications will only appear on this dashboard for 14 days. Applications not submitted within this timeframe will be deleted.



# VicRoads – Knowledge Base webpage

2. Open the 'Knowledge base' page and download the MoA extension request form under 'Additional forms'.



### MOA EXTENSION REQUEST FORM

To request an MoA extension, please complete all the fields below. Once completed, send an email to DoT with this form and other supporting documents attached. <u>Please note</u>: If your MOA has expired then a new MoA application will need to be submitted.

Unsure of where to send your email? Simply reply to the latest email received from DoT relating to the specific MoA application. These may be any recent correspondence, the Authorised email or Acknowledgment email.

AUTHORISED MOA REFERENCE NUMBER: e.g. MOA-0012345

#### REASON FOR EXTENSION:

e.g. Works have not started for x reason Delays due to wet weather, etc

#### NEW PROPOSED END DATE:

End Date: e.g. DD/MM/YYYY

IMPACT(s) TO BE EXTENDED: Select from the options below:

I want to extend all Impact(s) associated to the MoA application with the requested dates identified above

I want to extend different Impacts with different dates. These are:

e.g. IMP-0012345 extend to 25/06/2024 IMP-0056789 extend to 30/06/2024

|        | Training materials   |  |
|--------|--|--|
|        | Print: 🔁   |  |
|        |  |  |
|        | Training materials   |  |
| ,<br>, | Training materials to help traffic management companies learn how to use the new Permits Self-Service Portal will be released when it is launched. |  |
|        | Road Access Permits Portal training materials  |  |
|        | These training materials will help you use the Road Access Permits Portal (RAPP).  |  |
|        | Introduction   |  |
|        | How to apply for an MoA permit   |  |
|        |  |  |
|        | How to activate and deactivate an MoA permit (TM on/off)   |  |
|        | How to apply for a Consent for Working Within the Road<br>Reserve (WWRR) permit  |  |
|        | How to manage your individual account  |  |
|        | How to manage your administration account  |  |
| ſ      | Additional forms   |  |

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Q

3. Complete the MoA extension request form.

Vic roads

I want to ...

Coronavin

Licences

Registratio

Safety & Ro

Traffic & R

Planning 8

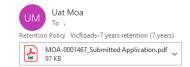
Business &

For Industr

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ACKNOWLEDGEMENT -

### 1 1 1, 19/08/2022 - 27/08/2022 (BAW BAW SHIRE) UAT:000542316



Expires 8/08/2029

4. Find any email correspondence relating to the specific MoA application and reply back to that with the MoA extension request form attached. It is important that you do not change the subject title of that email.

**TIP**: The easiest way is replying to the Acknowledgement email that you would have received when you successfully submitted your original MoA application.

**NOTE:** Once the MoA application has expired, extension requests will not be accepted. You will be required to submit a new MoA application.

 Dear.
 A Plus Traffic Management

 Thank you for submiting a Memorandum of Authorisation application.

 The Head, Transport for Victoria received your application, which will now be processed. We'll advise you if there is any further information required, once we have started reviewing your application.

 For more information abut the Memorandum of Authorisation application process, please refer to the Memorandum of Authorisation factsheet on our website.

 If you have any questions.

 Please make sure the unsubject line remains the same, so that we can route your application to the relevant officer.

 Regards,

 Department of Transport

T 13 11 70 W vicroads.vic.gov.au

60 Denmark Street Kew VIC 3101



# How to send a change request

# Dashboard

There are two scenarios for change requests:

- 1. If an MoA application is already authorised, any change requests will require a new MoA application to be submitted.
- 2. If an MoA application is yet to be authorised, change requests can be requested by following the process outlined below.

# Vic roads

### n Dashboard

# Dashboard



### Application Dashboard

| Application type | Drafts | In Review | Approved | Expired |
|------------------|--------|-----------|----------|---------|
| МоА              | 6      | 27        | 4        | 20      |
| WWRR             | 3      | 25        | 3        | 4       |

Lili Dashboard Profile Company Manage Sign out

💄 Profile

Name:

Job Title

Company

Test 1234

A Plus Traffic Management

## Draft Applications

| Draft            | Pending payment |           |             |        |        |            |                              |         |
|------------------|-----------------|-----------|-------------|--------|--------|------------|------------------------------|---------|
| Application type | Status          | Form type | Reference ↑ | Street | Suburb | Created by | Draft created on $igstarrow$ | Actions |
| MoA              | Draft           | -         | -           | -      |        |            | 09-08-2022 9:38 PM           | 0       |

#### Draft applications will only appear on this dashboard for 14 days. Applications not submitted within this timeframe will be deleted.



# 1. Go to 'Knowledge base' located at the bottom of any portal page under Support.

# VicRoads – Knowledge Base webpage

2. Open the 'Knowledge base' page and download the MoA change request form under 'Additional forms'.

#### MOA CHANGE REQUEST FORM

To request a change to an MoA submission, please complete all the fields below. Once completed, send an email to DoT with this form and other supporting documents attached. <u>Please note</u>: Change requests can only be requested prior to MoA authorisation. If your MoA has been authorised already then a new MoA application will need to be submitted via Portal.

<u>Unsure of where to send your email?</u> Simply reply to the latest email received from DoT relating to the specific MoA application. These may be any recent correspondence or Acknowledgment email.

|                           |           | Review each field below. If nothing has            | changed, select No | . For any cha | nges, selec          | Yes.  |  |             |  |
|---------------------------|-----------|--|--------------------|---------------|----------------------|---|--|-------------|--|
| )etails c                 | hanged?   | Date of change request:                            | MoA reference (    | eg: MoA-001   | 2345):               |   |  |             |  |
| No                        | Yes       |  | APPLICANT D        |               |                      |   |  | VERSION 1.0 |  |
| APPLICANT:                |           |  |                    |               | LOCATION & IMPACT #1 |   |  |             |  |
| ۲                         | 0         | CONTACT PERSON:                                    |                    |               |                      |   |  |             |  |
| ۲                         | 0         | EMAIL:   |                    | Complete ti   | ne informatio        | on below if you want to add/make changes to a L | ocation or Impact.                                 |             |  |
| ۲                         | 0         | PHONE:   |                    |               | Review               | each field below. If nothing has changed, see   | elect No. For all new details or any changes, sele | act Yes     |  |
| )etails d                 | hanged?   | TRAFFIC  | MANAGEMEN          |               |                      | ARE YOU LOOKING TO ADD A NEW                    |  |             |  |
| ۲                         | 0         | TRAFFIC MANAGEMENT IMPLEMENTER:                    |                    | Details o     | hanged?              | LOCATION TO YOUR APPLICATION?                   |  |             |  |
| ۲                         | 0         | CONTACT PERSON:                                    |                    | No            | Yes                  | -   | LOCATION DETAILS                                   |             |  |
| ۲                         | 0         | ON-SITE MOBILE:                                    |                    | ۲             | 0                    | TOWN/SUBURB:                                    |  |             |  |
| )etails c                 | hanged?   | TRAFFIC  | MANAGEMENT         | ۲             | 0                    | DECLARED / LOCAL ROAD NAME:                     |  |             |  |
| ۲                         | 0         | TRAFFIC MANAGEMENT PLAN DESIGNER:                  |                    | ۵             | 0                    |   |  |             |  |
| Details changed? WORKS MA |           | ORKS MANAGE  | -                  |               | MUNICPALITY          |   |  |             |  |
| ۲                         | 0         | CONTACT PERSON:                                    |                    | Details of    | hanged?              | ARE YOU LOOKING TO:                             |  |             |  |
| ۲                         | 0         | ON-SITE MOBILE:                                    |                    | No            | Yes                  |   | IMPACT DETAILS                                     |             |  |
| ۲                         | 0         | EMAIL:   |                    | ۲             | 0                    | TRAFFIC GUIDANCE SCHEME REFERENCE<br>NUMBERS:   |  |             |  |
| _                         | hanged?   |  | WORK / EVENT       | ۲             | 0                    | CLOSURE TYPE:                                   |  |             |  |
| App                       | Olication | TYPE OF WORK:<br>details Location & Impact #1 Loca | tion & Impact #2   | ۲             | 0                    | LANE CLOSURE DETAILS:                           |  |             |  |
|                           |           |  |                    | ۲             | 0                    | NUMBER OF LANES CLOSED:                         |  |             |  |
|                           |           |  |                    | ۲             | 0                    | TIME DELAY:                                     |  |             |  |
|                           |           |  |                    | ۲             | 0                    | CLEARANCE TO TRAFFIC:                           |  |             |  |
|                           |           |  |                    | ۲             | 0                    | LENGTH OF WORKSITE (M)                          |  |             |  |
|                           |           |  |                    | ۲             | 0                    | EXISTING SPEED LIMIT (KM/H):                    |  |             |  |
|                           |           |  |                    | ۲             | 0                    | PROPOSED TEMPORARY SPEED LIMIT (KM/H)           |  |             |  |
|                           |           |  |                    | Details of    | hanged?              |   | eriod of Operation                                 |             |  |
|                           |           |  |                    | ۲             | 0                    | ERECTION DATE:<br>(ie. Day, Month, Year)        |  |             |  |
|                           |           |  |                    | â             | 0                    | EXPIRY (REMOVAL) DATE:                          |  |             |  |

VERSION 1.0

| Print: 🔁   |  |
|--|--|
| Training materials   |  |
| Training materials to help traffic management companies learn ho<br>use the new Permits Self-Service Portal will be released when it is<br>launched. |  |
| Road Access Permits Portal training materials  |  |
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| How to manage your administration account  |  |
| Additional forms   |  |

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3. Complete the MoA change request form.

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I want to ... 😢

Coronavirus

Licences 🕑

Registration

Safety & Road F

Traffic & Road

Planning & Proj

Business & Indu

For Industry Pa

4. Find any email correspondence relating to the specific MoA application and reply back to that with the MoA change request form attached and any supporting documentation.

It is important that you do not change the subject line of that email.

**TIP**: The easiest way is replying to the Acknowledgement email that you would have received when you successfully submitted your original MoA application.

NOTE: Once the MoA application has expired, change requests will not be accepted. You will be required to submit a new MoA application.

### ACKNOWLEDGEMENT - MOA-0001457 - 60 DENMARK ST KEW 3101, 18/07/2022 - 22/07/2022 (BOROONDARA CITY)





MOA-0 98 KB MOA-0001457\_Submitted Application.pdf

Expires 9/08/2029

#### Australian Roads Traffic Management Pty Ltd Dear

Thank you for submitting a Memorandum of Authorisation application.

The Head, Transport for Victoria received your application, which will now be processed. We'll advise you if there is any further information required, once we have started reviewing your application. For more information about the Memorandum of Authorisation application process, please refer to the Memorandum of Authorisation factsheet on our website If you have any questions, please feel free to reply to this email

Please make sure the email subject line remains the same, so that we can route your application to the relevant officer.

#### Regards,

Department of Transport 60 Denmark Street Kew VIC 3101 T 13 11 70 W vicroads.vic.gov.au



VicRoads is now part of the Department of Transport