

Information Sheet

Traffic Management Points/Road Closures

Traffic Management Points are temporary road closures set up during an emergency to protect the safety of people, and vehicles, travelling into an affected area.

They are used to protect the safety of residents, the wider community and emergency services personnel.

Risks to safety may include:

- the emergency event itself such as a fire or flood
- destruction or damage to road or a bridge
- traffic congestion for response vehicles.

During an incident , emergency services will continually review the need for road closures and the appropriate access levels. Below is a table showing the five different levels of access.

ACCESS LEVELS				
NO ENTRY	RESTRICTED Level B	AUTHORISED Level C	AUTHORISED Level D	ROAD OPEN
Emergency Services Only	Emergency Services Safety assessment teams Residents and business owners (in certain circumstances and at the discretion of the Incident Controller)	Level B plus: Residents Business owners Recovery and relief services Council/VicRoads Accredited media	Levels B & C plus: Road owners Employees Persons bringing supplies for people and animals	

Access levels are determined by Incident Controllers ie the people in charge of the situation, and the traffic management point/road closure is usually staffed by police

or other emergency services like CFA, DEPI, MFB, SES, VicRoads or local council staff.

What's changed

In December 2014, guidelines were enhanced to provide more flexible access for residents and business owners, where safe and appropriate. This included consideration of 'early access' for farmers and others whose livelihoods depend on the access and maintenance of stock, crops etc.

The revised guidelines also have an increased focus on animal welfare. If it is safe and appropriate, the Incident Controller may decide to also give DEWLP animal welfare staff and/or other supporting personnel direct access or access under escort providing there are sufficient resources. Access for bee keepers and others will also be considered.

Those provided with early access will need to meet minimum safety requirements including appropriate clothing, communications devices, vehicles and equipment.

Gaining access

People permitted access at levels B & C will need to provide correct identification. If a person does not have ID or if they need frequent access, they may be issued with a wristband.

Victoria Police issue wristbands. Depending on the situation and available resources they may be issued by police at the following locations:

- relief/recovery centres
- community meetings
- police stations
- traffic management points.

It's important to remember that safety must always come first and access may not always be granted.

How to find out which roads are closed

You can find out which roads are closed in 'real time' either online or via a smart phone. Go to <http://traffic.vicroads.vic.gov.au/> to view the VicTraffic website and/or download the VicTraffic free app. Alerts will also be available on Twitter.

If you don't have internet access, you can call the VicRoads Traffic Management Centre 24 hours a day, 365 days a year on 13 11 70. This number can also be used to report a fault, hazard or problem on the roads.

This information has been developed by Emergency Management Victoria in consultation with emergency service agencies.