

Resumption of driver licence testing

Information for applicants taking a driving test

The Victorian Government has announced that all light vehicle and computer-based drive tests in Victoria are set to resume from 15 June 2020.



Resumption of driver licence testing

As a driver, what can I expect during the drive test? Will it be different to the previous test?

The criteria for drive tests has not changed. What has changed is the introduction of additional safety procedures. We now have a Safe Operating Procedure in place to protect our staff and customers. This has been approved by the Department of Health and Human Services. Safe Operating Procedures will be monitored and reviewed. If any changes are made these will be communicated to customers.

Do I need to wear any personal protective equipment?

Yes. Whilst inside the vehicle you will need to wear a mask. These will be provided to all parties travelling in the vehicle. You will also need to take a mandatory temperature check before starting the test. We also expect you to

practice good hand hygiene before and after the test, by washing hands or using hand sanitiser.

Why do I need to provide my details?

Your drive test location will record your contact details. This is to assist with contact tracing should it be required.

How long will the drive test take to complete?

As we currently have a Safe Operating Procedure in place to ensure the safety of our staff and customers, tests will go for approximately one hour. We have allowed extra time for cleaning.

Can my driving instructor come on my test with me?

Yes, you can have one other person in the vehicle other than the tester. Our Safe Operating Procedures allow no more than three persons in the vehicle.

Can I have an interpreter during my test?

Yes, you can have a qualified language interpreter (i.e. one other person) in the vehicle other than the tester. Our Safe Operating Procedures allow no more than three in the vehicle.

Am I able to take the drive test in my own vehicle?

Yes. If you are using your own vehicle you will need to ensure that the area where the licence testing officer will sit has been cleaned and disinfected. You will need to clean and disinfect high-touch surfaces such as steering wheels, door handles and seatbelts. This will need to be done by you during your appointment timeslot.

What if I feel unwell on the day?

You need to confirm that you don't have any symptoms of coronavirus

(COVID-19) and sign a declaration prior to the test.

If you do have any symptoms, or are in quarantine or isolation you must not attend the drive test and you should get tested for coronavirus (COVID-19).

Can a test be cancelled on the day?

We retain the right to refuse a drive test if we think anyone in the vehicle is unwell, or if the car is not clean.

Will I be required to pay a transfer fee if I am unwell on the day of the drive test?

We encourage you to stay at home if you are unwell. If you need to change your appointment due to illness, then call 1300 554 857.

You will not be charged a transfer fee.

What if I do not feel safe coming in for a test at this time, will I be able to book whenever I feel comfortable to do so?

We understand if you are hesitant to attend a test during these times of uncertainty. We will hold your suspended test until you are comfortable to do so.

Please call 1300 554 857 whenever you are ready and we will book your test at a location that is convenient to you.

We know the suspension of testing has been difficult, and we thank you for your patience and understanding.