

How to apply for a new Accident Tow Truck Driver Accreditation/ Renewal of Accident Tow Truck Driver Accreditation

To be able to drive an accident tow truck, you must be accredited.

To be accredited, you must apply to VicRoads. VicRoads will assess your application in accordance with the *Accident Towing Services Act 2007* and *Accident Towing Services Regulations 2019*.

VicRoads has 30 days to assess your application. If additional information is required, this period may be extended. VicRoads will advise you in writing if this is the case.

To apply for accreditation or to renew your accreditation, you must submit the following documents to VicRoads in support of your application.

Application Form

Complete and sign the Accident Tow Truck Driver Accreditation Form, making sure to tick for 'New Accreditation' or 'Renewal of Accreditation'. Please complete every question on the form thoroughly. This will help VicRoads to assess your application and process it more quickly.

Passport Photos and Proof of Identification

To enable VicRoads to process your application, two passport-sized photographs of you, and a copy of your driver's licence are required. The passport-sized photographs must be:

- no more than six months old and with a date by the photographer; and
- on a plain, light coloured background; and
- an acceptable likeness to you; and
- a full front view of your head and shoulders, without any head covering or tinted glasses. If you normally wear prescription glasses, you should wear them for your photograph.

VicRoads will only accept a photograph that shows all your facial features.

A copy of your driver's licence is required as proof of identification.

Submit application

A non refundable application fee is payable to VicRoads. This fee is for processing your application. If you are successful you will be issued with an Accident Tow Truck accreditation certificate for up to three years. You need to download this form and fill in the correct sections. The form will need to be uploaded to vicroads.vic.gov.au/tow-truck-upload and submit your form, along with the supporting documentation to support your exemption application. You will have to pay a fee when you submit your documents. Once the application is submitted, you will receive a confirmation email from VicRoads.

National Police Certificate

A current National Police Certificate issued within the last six months is required. You can go to the Victoria Police website police.vic.gov.au to order the National Police Certificate, or you can use an online provider, who has been accredited by the Australian Criminal Intelligence Commission (ACIC). Certificates may take up to ten working days and the original certificate must be sent to VicRoads with your application. .

Privacy Statement

VicRoads is committed to protecting your privacy by fully meeting its responsibilities under the *Road Safety Act 1986*, *Privacy and Data Protection Act 2014* and the *Health Records Act 2001*. All personal information you provide will be handled in accordance with these requirements. The collection of information on this form is required by the *Accident Towing Services Act 2007*. Information held by VicRoads may be disclosed to various organisations, including the Victorian Civil and Administrative Tribunal and Victoria Police, in order to carry out their duties under the *Accident Towing Services Act 2007*. VicRoads privacy statement can be accessed at vicroads.vic.gov.au

Further Information

For assistance with completing this application form or for other enquiries about accident towing and Accident Tow Truck Driver accreditation, please: telephone VicRoads on **(03) 9881 8787** or email VicRoads at accidenttowing@roads.vic.gov.au or visit the Tow Truck page of the VicRoads website at vicroads.vic.gov.au (go to Business & Industry > Tow Truck Industry).

Section 1: Applicants Details

Application for New Accreditation Application for Renewal of Accreditation

Driver Licence No.		DA No <i>(if renewing)</i>	Expiry Date	D	D	M	M	Y	Y	Y	Y				
Surname/Family Name							<input checked="" type="checkbox"/> Male <input checked="" type="checkbox"/> Female								
First Name	Second Name														
Name at Birth <i>(if different from above)</i>							Date of Birth	D	D	M	M	Y	Y	Y	Y
Residential Address							Postcode								
Postal Address <i>(if different from above)</i>							Postcode								
Tel: <i>(Home)</i>	Tel: <i>(Business)</i>														
Tel: <i>(Mobile)</i>	Email:														

Section 2: Eligibility to apply

2.1 Technical Competence

a) I believe I am technically competent to provide towing services and related services Yes No

2.2 Fitness and Health

a) I believe that I am sufficiently fit and healthy to be able to perform accident towing services in a manner that is safe, timely, efficient, responsible and law abiding. Yes No

2.3 Appropriate Character

a) I believe I am a person of good character. Yes No

b) I shall provide accident towing services in a manner that is safe, timely, efficient, responsible, and law abiding. Yes No

Accident Tow Truck Driver Accreditation

Application for New Accreditation/Renewal of Accreditation

Section 3: Criminal Record Check

VicRoads must be satisfied that an applicant is of appropriate character when determining whether to approve a new application or a renewal of Accident Tow Truck Driver accreditation. Any omissions or misleading information may lead to your application being refused. If you answer "Yes" to a question in this section, VicRoads may seek further information to assist in determining your application. The following questions do NOT apply to speeding fines or parking tickets. Queries on relevant offences please contact VicRoads on (03) 9881 8787.

a) Are there any criminal charges pending against you?

• If yes, what is the offence or offences that you are currently charged with?

Yes No

b) Have you been found guilty of a criminal offence?

• If yes, what is the offence or offences that you are currently charged with?

Yes No

c) If yes, have you told VicRoads about this finding of guilt in a previous application for an Accident Tow Truck Driver accreditation or an Accident Tow Truck Trainee Permit, or during a disciplinary proceeding taken against you by VicRoads?

Yes No

d) Have you ever been refused an Accident Tow Truck Driver accreditation, or an Accident Tow Truck Trainee Permit, or have you ever been disqualified from applying for an Accident Tow Truck Driver accreditation?

Yes No

Section 4: Consent to Check Criminal Or Other Records Record Check

I hereby consent to the checking of criminal or other records kept by Victoria Police, or other Police Authorities, and VicRoads. I authorise the release of information regarding any convictions or other information recorded against my name. This includes details of any matters, whether convicted or not, which may be deemed to be relevant to my application to hold an Accident Tow Truck Driver accreditation.

I undertake that I will at all times hereafter indemnify and keep indemnified the Chief Commissioner of Police and all employees of the Victoria Police, other Police Authorities, and VicRoads against actions, suits, proceedings, claims, demands, costs and expenses whatsoever which may be taken or made in respect of the release of any details of any convictions or any information relating to or involving me.

Signature	Name of Applicant	Date	D	D	M	M	Y	Y	Y	Y
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Section 5: Certification

So that VicRoads can be satisfied that the information in your application form is true and correct, and process your application, please sign the following certification. Applicants are warned that any person who gives false information when completing this form shall be guilty of an offence against *section 215 of the Accident Towing Services Act 2007*. If found guilty of an offence, a monetary penalty can apply.

Please complete the certification by:

- inserting your full name and date
- signing where indicated
- having it witnessed by an independent person.

I confirm that the information provided in this form is true and correct.

Name of Applicant	Signature of Applicant	Date	D	D	M	M	Y	Y	Y	Y
In the Presence of <i>(Name of Witness)</i>	Signature of Witness	Date	D	D	M	M	Y	Y	Y	Y

Section 6: Important Note for all Applicants

- VicRoads will determine your application to be incomplete if you fail to provide all of the required information, or if you have provided incomplete or misleading information.
- If your application is incomplete, VicRoads will contact you to provide the required information.

Section 7: Checklist

Prior to uploading your application form, please check that you have completed the items listed below. Failure to complete or provide the required documents may delay the processing of your application.

- All sections are complete and questions answered.
- You have attached two (2) passport size colour photographs.
- You have attached a copy of your driver's licence.
- You have attached the National Police Certificate.

Once the above steps have been completed, upload your application to:

vicroads.vic.gov.au/towtruck-upload