Loading Zones

Some commonly asked questions

Q. Can I park my family sedan or station wagon in a loading zone whilst I am picking up or delivering goods (e.g. bicycles or electric appliances for repair)?
A. No. To use a loading zone, this type of vehicle must have a business name permanently marked on the sides of the vehicle.

Q. Do I have to fix signs to my sedan or station wagon even though the vehicle is registered under a business name, in order to use loading zones?
A. Yes.

Q. If I have a ‘G’ coded vehicle, or truck, can I park in loading zones for any other purpose?
A. No. You can only park there whilst actually picking up or delivering goods or loads.

Q. Where can I park, if I do not have a vehicle that is allowed to be in a loading zone?
A. You may use a variety of other parking spaces provided by local councils for general use.

Q. Can I stop in a loading zone during the times when Clearway, Tow Away or No Stopping signs operate?
A. No.

Q. If there is no time limit on a loading zone sign, can I park in a loading zone for as long as I like?
A. No. Victorian traffic regulations set a maximum stay of 30 minutes when there is no time specified on the sign (Refer Road Rule 179(2)).

Q. Can a taxi or licensed commercial passenger vehicle (including bus) wait in a Loading Zone?
A. No. These vehicles may use loading zones only whilst actually picking up or setting down passengers or goods. They are not permitted to park in the loading zone whilst waiting for passengers.

For inquiries concerning any parking infringement notice served on you, contact must be made with the issuing Council office or police station.

For more information about Loading Zone rules and their use:
Call VicRoads on 13 11 71

Summary:

Loading zones provide short term parking, primarily to assist businesses with loading and unloading of goods as part of their business activities.

Shoppers:
Do NOT use loading zones. Look for other car parking spaces.

Business Users:
Place signs on both sides of your vehicle as outlined in this brochure.

Use loading zones correctly for faster and easier deliveries.

Do not stay more than the time limit specified, or more than 30 minutes when there is no limit specified.
What are loading zones?

Loading zones are special parking spaces for use by specific types of vehicles engaged in picking up or setting down passengers or goods on behalf of a company or business. They are not provided for use by drivers of private vehicles who are undertaking a business activity or shopping.

Loading zones are provided:

- to ensure efficient and orderly delivery of goods and documents in shopping areas and business centres where parking space is limited; and
- to improve road safety and traffic flow by providing specific areas for loading and unloading.

Loading zones are designated by ‘LOADING ZONE’ signs at each end showing an arrow pointing towards the zone and usually a time limit.

When no time limit is displayed, the default maximum stay is 30 minutes.

What types of vehicle may use loading zones?

- a vehicle (not being a sedan, station wagon or motor bike) constructed principally for carrying loads, which has ‘G’ on the registration label.

Trucks, vans, utilities and other vehicles, depending on their body type, may qualify for a ‘G’ code authorised by VicRoads.

- a courier vehicle;
- a delivery vehicle;
- a truck; or
- a public passenger vehicle, taxi or other commercial passenger vehicle licensed under the Transport Act 1983.

Courier vehicles and delivery vehicles are defined in the Road Rules – Victoria and must have signs displayed on them in a specific manner, as outlined below.

The above vehicles are only authorised to use loading zones when actually engaged in picking up or setting down goods or passengers.

Drivers of a public passenger vehicle, taxi or other commercial passenger vehicle licensed under the Transport Act 1983, must only use loading zones whilst actually engaged in picking up or dropping-off passengers or goods. They must not use the zones to wait for passengers.

What signage do I need on my delivery or courier vehicle?

Sedans, station wagons and other vehicles which do not qualify for a ‘G’ code on their registration label, if used for commercial delivery or courier services, may use loading zones only if they have a business name, company name or the word ‘COURIER’ (with or without other words or symbols) placed:

- on both sides of the motor vehicle body; or
- for a motorbike, on both sides or the rear; and

- has letters at least 50mm high which can be read from a distance of 5 metres.

 Permanent adhesive signs are permitted. Magnetic signs or signs placed on windows or roof racks are not acceptable.