

VicRoads International Projects

INSTITUTIONAL STRENGTHENING



VicRoads is a leader in providing international programs and assisting other road agencies in implementing Institutional Development and Organisational Strengthening reviews and reforms.

VicRoads offers practical, proven and sustainable solutions based on operational experience customised to suit local client conditions and needs.

Committed to institutional strengthening, VicRoads has achieved outstanding success through the development and application of sound public policy and service requirements. Business principles and approaches have been adopted to improve business efficiency and provide value for money services to the community.

VicRoads is well equipped to dealing with rapidly changing environments. It has provided experience internationally assisting countries put in place the mechanisms and skills to cope with these changes.

This includes:

- Helping organisations analyse their own capabilities to find adequate answers
- Professionalization of management and acknowledging that the organisation set up and managerial skills can make a difference to the success of the operational environment
- Coordination of development activities and understanding that each organisation has its own unique objectives and aims

Increased attention to sustainability

VicRoads provides solutions that ensure that project activities do not give way once the partnership assistance has been completed. In other words, the activities are planned for positioning organisations for long term sustainability.

Increased attention to local capability building

As the policy advisor to the Victorian Government on the management and use of the state's road system, VicRoads has extensive expertise in the development of legislative and regulatory processes for the financing, management and operation of the road system.

Commercialisation

VicRoads has built commercial practices into its operations, including outsourcing of services, the introduction of internal business planning and service pricing.

Stakeholder and Customer Management

VicRoads has well developed practices to develop and maintain strong stakeholder and customer relations.

Human Resource Management

VicRoads has extensive experience in developing and implementing human resource strategies and managing organisational change.

VicRoads International has implemented a wide range of institutional strengthening and capacity building projects. Projects have been undertaken in: *Indonesia, Cambodia, Bhutan, China, Fiji, India (Andhra Pradesh, Delhi, Lao, Maharashtra, Mizoram, and Orissa), Kyrgyzstan, Nepal, Papua New Guinea, the Philippines, Samoa and Thailand.*